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| **Framework Title:** Career Cluster Skills (CS).04-.05 |
| **CIP Code:**  | **Total Framework Hours up to:**  |
| **Course: CS.04-.05 Level 1,2, and 3** |  **Exploratory Preparatory**  |
| **Career Cluster: AFNR Cluster Pathway: CS .04-.05 Date Last Modified:**  |
| **Pathway Content Standard:** |
| **Performance Assessments** |
| **CS.04. Performance Element: Systems: Examine roles within teams, work units, departments, organizations, inter-organizational systems, and the larger environment.** |
| ***STANDARDS AND PERFORMANCE INDICATORS*** |
| **CS.04.01. Performance Indicator:** Examine performance and goals to appreciate organizations and industries within AFNR. |
| **Level I=Basic Level II=Core Level III=Advanced**  | Standards |
| **Level I, II, III** | **Performance Indicators** |  |
| **CS.04.01.01.a.** | Examine performance and goals to appreciate professional organizations and industries within AFNR. Level I |  |
| **CS.04.01.01.b**. | Explain the major guidelines used by AFNR professional organizations to manage and improve performance. Level II |  |
| **CS.04.01.01.c.** | Examine economic, social and technological changes and spotlight their impact on AFNR professional organizations and the industry. Level III |  |

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| **Performance Assessments** |
| **CS.05. Performance Element: Systems: Identify how key organizational structures and processes affect organizational performance and the quality of products and services.** |
| ***STANDARDS AND PERFORMANCE INDICATORS*** |
| **CS.05.01. Performance Indicator:** Manage organizational structures and processes to better serve customers. **SS 7A****CS.05.02. Performance Indicator:** Examine the components of the AFNR systems and address their maintenance requirements.**CS.05.03. Performance Indicator:** Research geographical data related to AFNR systems. **M 5C, LA 4, SS 3C and 3E** |
| **Level I=Basic Level II=Core Level III=Advanced**  | Standards |
| **Level I, II, III** | **Performance Indicators** |  |
| **CS.05.01.01.a.** | List ways an organization can be evaluated based on its customer satisfaction and service operations. Level I |  |
| **CS.05.01.01.b.** | Explain how organization performance including customer satisfaction and service/ operations performance can be improved. Level II |  |
| **CS.05.01.01.c.** | Implement a plan to manage relationships with both internal and external customers. Level III |  |
| **CS.05.02.01.a.** | Develop goals and objectives for each system to manage organizational activities more effectively. Level I |  |
| **CS.05.02.01.b.** | Operate technical tools to access, manage, integrate, evaluate and create information. Level II |  |
| **CS.05.02.01.c.** | Implement management plans to improve the AFNR systems. Level III |  |
| **CS.05.03.01.a.** | Present resource data in graphic format. Level I |  |
| **CS.05.03.01.b.** | Interpret resource data in graphic format. Level II |  |
| **CS.05.03.01.c.** | Use computer systems to present trends in resource data. Level III |  |
| **CS.05.03.02.a.** | Utilize the different types of AFNR systems related to various geographical areas. Level I |  |
| **CS.05.03.02.b.** | Explore how AFNR systems differ across geographical areas. Level II |  |
| **CS.05.03.02.c.** | Evaluate the effects of implementing an AFNR system in a different geographical area. Level III |  |